



CASE STUDY

MODERNIZING IBM i: APP CREATION
WITH VALENCE NITRO APP BUILDER

INDUSTRY

CONSUMER PRODUCTS



Worldwide Producer and Marketer of Luxury Collectables Scores Multiple Wins by Modernizing its Custom IBM i Applications with Valence

Partner of



A stylized illustration of a person with dark hair, wearing a yellow long-sleeved shirt and blue trousers, sitting on a blue chair and working at a desk. They are using a computer with a large monitor. The monitor displays a design interface with a central image placeholder showing a mountain landscape, surrounded by various toolbars and panels. To the left of the monitor is a small potted plant with green leaves. Above the person's head is a circular icon containing a pen nib, suggesting a design or writing tool. The background is a light blue gradient with soft, abstract shapes.



"Creating new functionality using RPG in our ERP applications can be very time-consuming, and I wanted to find ways to more quickly bring on new capabilities that utilize the valuable data contained within these applications," says Dan. "I wanted to move the company away from green screens, but I didn't want to simply implement a screen scraping tool because of their rigid nature. That got me searching for ways to modernize our UIs while also giving me a framework upon which I can rapidly develop and deploy new functions."

Dan initially looked at using PHP and Java to create what he wanted, but he quickly discovered it was going to be too expensive and time-consuming. Then he learned about JavaScript-based tools that could be used in a framework with pre-built components. He was intrigued with this approach, and it got him looking at vendors who could provide this within a familiar IBM i-based environment, so it would minimize the learning curve for him and his team.

"What I found initially was too much like a screen-scraping type of solution," says Dan. Although these might get me to some UI goals faster, I wouldn't get many of the tools I wanted to create new apps from our data. After digging further into options on the market, I discovered Valence from CNX, and I immediately saw that it was different."



"I was curious how long it would take me to recreate the same app with Valence," says Dan. "Within 10 minutes, I created an app that had around 70% of the functionality of the same app that took me many hours to create with PHP and Java. I was sold."

CUSTOMER SERVICE SYSTEM RAPIDLY MODERNIZED

"When we completed the modernization of our order management system, one of the big wins we discovered was that new hires in the customer service department were able to learn the system considerably faster," continues Dan. "Because of the intuitive nature of the user interfaces we created, our new customer service employees could be fully productive within two days, whereas in the past, it often took two or more weeks to get them up to speed using green screens."

"We used to generate huge numbers of 200-to-300-page 'action item' reports every day that an entire group in our Customer Service department worked from all day long to keep orders moving," says Dan. "With Valence, I fed the required data into icon-based, online apps that automated much of the work for them. The end result was that instead of having these folks work from these reports all day long, they blasted through the needed actions by 9:00 or 10:00 A.M. every day, which freed them up to do a whole bunch of other high-value tasks."

BIG IMPROVEMENT IN SYSTEM PERFORMANCE, LESS RELIANCE ON RPG DEVELOPERS

Prior to implementing Valence, Dan had been facing a growing concern about what will happen when he and other IBM i developers on his team retire in the coming few years as most young developers don't know RPG, nor do many of them want to learn it.

It's really about using the IBM i as a strong DB2 database server and converting all of the business logic to SQL and controlling it all with JavaScript with Valence. Outside of utilizing the DB2 database, Valence apps couldn't be further from legacy IBM i, they're fresh, web-based, and future-focused."

User Controlled Job Scheduling

Customer Orders Listing

After implementing Valence, MBI boosted productivity, improved system performance, and reduced reliance on RPG developers.

By changing the way that data was used for reports, we saw an immediate performance benefit,"

and controlling it all with JavaScript within Valence. Outside of utilizing the DB2 database, Valence apps couldn't be further from legacy IBM i, they're fresh, web-based, and future-focused."

It has been several years now since Dan and his team began to use Valence to modernize MBI's ERP applications, and during this time he and his team have developed many hundreds of applications for nearly every area of the business.

"I've built all kinds of analytical applications and interfaces for the management team and for different divisions within the company," says Dan. "They are able to quickly find and download information themselves that they could only get before by asking me to get do it. So, it really put a lot of the power of our data back into the user's hands. And because of Valence I am able to reach across the data in all of our IBM i systems, I am able to pull together information that before had to be manually sifted, copied and pasted into spreadsheets to get consolidated data. There have been tremendous benefits across the board."



"I couldn't be happier with Valence and what it has done to bring the enormous efficiencies to MBI that I envisioned years ago, while reducing the company's dependence on RPG developers," concludes Dan. "And to top it all off, during these many years of using Valence the people at CNX have been, and continue to be, a real pleasure to work with. They respond quickly to my questions, and they have always been open to my suggestions for enhancing the capabilities of Valence; in fact, several of these suggestions have been added to new releases of the product."

IZZI | **CNX**
SOFTWARE
www.cnxcorp.com

See what Valence can do for your IBM i.
Start your free trial at cnxcorp.com/downloads
or contact CNX team at cnxcorp.com/contact